

Wishes of peace and joy to one and all of
DTI's customers around the globe.
May 2004 be a prosperous year to all!

Speed Dial

Just about everyone is using it – are YOU? We will program up to 100 of your frequently dialed numbers so that YOU can save time and avoid misdialing numbers. E-mail us at custcare@dialthru.com a list of your regularly dialed numbers along with your account number, and we will take care of it for you.

Travelling

Stay in touch with your loved ones during the Festive Season by using our International Toll Free Service in 22 Countries when travelling! It's as easy as dialing the toll free number, entering your PIN, and the destination number. Call our customer care agents at any time for more information and the applicable numbers per country.

Online Account Management

DTI online account management is an easy, convenient way to access your account 24 hours a day and 7 days per week. The online account management can be accessed from your Internet browser and allows you to view current and past usage, call detail and balances. Visit our website to register online: <https://online.dialthru.com>. Please contact our friendly customer service to obtain your PIN number, and any other assistance you may need!

Also remember this service can be used from anywhere in the world, and allows you to change your callback number yourself if you are in a country where our Toll Free service is not available.

DTI GLOBAL TOLL FREE NUMBERS

Toll Free Customer Service Numbers

Australia	0011.800.999.142
Barbados	800.534.0921
Belgium	00.800.11950
Brazil	00816.550.0058
China	10800.6027
Finland	00.800.7274.3123
France	00.800.907.073
Germany	0800.186.0126
Greece	00800.12.4718
Guam	1.800.732.5465
Hong Kong	00.800.7274.3123
Hungary	00.800.12335
Iceland	00.800.7274.3123
Ireland	00.800.7274.3123
Israel	177.150.4175
Italy	800.784.994
	800.784.996

Japan	005.311.30594
Korea	308.131200
Liechtenstein	0800.83.7426
Luxembourg	0800.5917
Monaco	0800.90.2704
Netherlands	00.800.7274.3123
Norway	00.800.7274.3123
Portugal	0501.14.984
Puerto Rico	1.800.732.5465
Singapore	800.1300.827
South Korea	308.131200
Spain	00.800.7274.3123
Taiwan	0080.17.1742
Turkey	00.801.26371
UK	00.800.917.3696
USA	1.800.732.5465

E-STATEMENTS

Accuracy is key when it comes to DTI e-Statements

To eliminate the problems of late or non-delivery of monthly statements, DTI offers E-Statements for customers around the world. Using this system, your itemized statement will be sent to you at the end of each month by e-mail.

To get your E-Statements, and insure DTI has your correct e-mail address. Call Customer Service using the toll-free on this page, or send an e-mail message with your name, account number or social security number, along with your current e-mail address to CustomerSvc@dialthru.com. In the subject, indicate: E-Statement - Email Update.

\$5 Credit to You

Remember that for every referral from you, we will give you a \$5.00 credit on your next DTI invoice. For person you sign up, you can get \$5 of free calling. Just ask them to tell the DTI Agent or Customer Service representative that they were referred by you, and give them your last name and account number. We'll do the rest to insure you get your \$5 in free calls!

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